



Illinois Telecommunications Access Corporation

3001 Montvale Drive • Suite A • Springfield, Illinois 62704

800-841-6167 V/TTY • 217-698-4170 V/TTY

www.itactty.org

Thanks for your interest in ITAC!

ITAC has been distributing **FREE** phone equipment since 1988. We are a not-for-profit serving Illinois residents who are Deaf, Hard of Hearing, Speech Disabled or Deaf-Blind. **ITAC** represents the Telephone Companies in Illinois who are required by law to provide this program. We are funded by a surcharge on phone lines in Illinois. As of July 1, 2017, that charge is 4 cents per month. All of our equipment is **FREE**. You must be an Illinois resident and have active phone service to qualify. There are no age or income restrictions.

How it Works

- ***Fill out the Application Form Completely.***

Make sure it is filled out entirely on both sides. You may apply for both a landline phone and cellular piece of equipment. Include copies of both phone bills and proof of residency.

- ***Have it signed by your Doctor, Audiologist*** or an authorized person as listed on page 2 of the Application.

The quickest way to get your phone is to fill out the application and then visit one of our 45 locations to see what phone works for you. Or you may:

- ***Send your Application to ITAC***, 3001 Montvale Drive, Ste. A, Springfield, IL 62704
- ***We will Verify your Application and Send You a Voucher*** to try the phones at one of our 45 Selection Centers around the state. (www.itactty.org)
- ***You will try the Phones and Choose*** the phone/s you want. Your equipment will be ***shipped directly to you*** within 2 weeks.

You will own the Phone and there is a ***3-year warranty***. You are responsible only for the cost of return shipping for repair. You may get another piece of equipment ***every 3 years*** if you are still eligible.

What Equipment is Available?

Cell Phone Amplifiers • Amplified Phones • Captioned Phones • Braille Phone • TTY

We do not issue cell phones.

Check us out at www.itactty.org.

If you need help filling out the Application, call us at 1-800-841-6167.