



Illinois Telecommunications Access Corporation

800-841-6167 V/TTY • 217-698-4170 • www.itactty.org

Thank you for your interest in ITAC!

We have been distributing **FREE** Telecommunications Equipment to Illinois Residents for over 30 years. We are a not-for-profit serving people who are Deaf, Hard of Hearing or Speech Disabled. You must be an Illinois resident and have active phone service.

All ITAC Equipment is FREE!

Here's How It Works

- ***Fill out the Application Completely.***

Make sure it is filled out entirely on both sides. You may apply for both a landline phone and a cellular amplifier if you have both types of lines. Include copies of both bills. Include your proof of residency. See Application for further instructions.

- ***Have it signed by your Doctor/Professional*** as listed on page 2 of the application. There is no certain level of hearing loss required, only that you cannot hear on the standard phone system.

Send your Application to: ITAC, 3001 Montvale Drive, Suite A, Springfield, IL 62704

- ***We will Verify your Application and Send You a Voucher*** to test the phones at one of our 45 Selection Center locations around the state. (www.itactty.org)
- ***You will try the Phones and Choose*** the phone/s that work best for you. We have Cell Phone Amplifiers, Amplified Phones, Captioned Phones and a TTY. ***We Do Not Issue Cell Phones.***

Your phone/s will be *shipped directly to you* within 2 weeks.

You will own the Phone and there is a *3-year warranty*. You are responsible only for return shipping for repair. You may get new equipment *every 3 years* if you are still eligible.

We represent all the phone companies in Illinois and are funded by a small charge on all phone lines in Illinois. As of July 1, 2019, that charge is 2 cents per month. We look forward to serving you.