

clarity.  
**XLCgo**™

Cell phone calls  
*Amplified.*



**User Guide**



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## Product Specifications

|                            |                                   |
|----------------------------|-----------------------------------|
| Operating Distance:        | 10 meters with no obstructions    |
| Operating Temperature:     | 32F-104F                          |
| Charging Time*:            | Around 3 hours                    |
| Talk Time*:                | Up to 10 hours                    |
| Standby Time*:             | Up to 100 hours                   |
| Battery Type and Capacity: | LITHIUM-ION POLYMER, 3.7V,950 mAh |

\*Varies by mobile phone settings and operator

## Components

Thank you for choosing the Clarity XLCgo. Inside the package, you should find:

- 1 XLCgo main unit
- 1 Charging Cradle
- 1 USB cable
- 1 Air Vent Holder
- 1 User Guide
- 1 Lanyard

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## XLCgo Overview

- 1. Pairing Button
- 2. Tone Button
- 3. Volume Wheel
- 4. Answer on/off
- 5. Boost Button
- 6. Mute/ringer off Button
- 7. Power Switch
- 8. Audio Mode Switch
- 9. Charging Socket
- 10. 3.5mm Headphone Jack



## Charging Your XLCgo

Before using your XLCgo for the first time, please plug the charger into the power source and connect the other end to the charging socket on XLCgo or place in charging cradle to fully charge the battery.

| Status           | Status Indicator            | Audio (Earpiece) |
|------------------|-----------------------------|------------------|
| 1. Charging      | Green light flashing        | No sound         |
| 2. Fully charged | Green light steady then off | No sound         |
| 3. Low battery   | Red light flashes           | "Battery Low"    |
| 4. Dead battery  | OFF                         | No sound         |

- Use only the supplied charger for charging
- Charging indication will be delayed a few seconds if XLCgo has not been used for a long period of time.
- Battery Pack model BT198555/BT298555 supplied by SHENZHEN BYD LITHIUM BATTERY COMPANY LIMITED
- For pluggable equipment, the socket-outlet (power adapter) shall be installed near the equipment and shall be easily accessible.
- Rating label is at charger bottom.

## Getting Started

Turning Your XLCgo On and Off:

A. Turning on

Push the power switch up

B. Turning off

Push the power switch down

## Pairing Your XLCgo with a mobile device

1. Press and hold the Pair button on the side of the XLCgo until the pairing light starts flashing red and blue and you hear "Start pairing with mobile device."
2. Open the settings on your mobile phone so that it begins searching for new devices.
3. Place the XLCgo and your device where they are close to each other.
4. Search for devices in your settings menu on your mobile device and select "Clarity"
5. When pairing is complete, the XLCgo's status indicator will be steady blue and you will hear "mobile device connected."



## Pairing XLCgo with Clarity DECT devices

XLCgo pairs with the following Clarity DECT devices as an expandable speakerphone: XLC8, XLC7BT, XLC3.4+ and XLC4.

1. Step one: Enter pairing mode on DECT base
  - Press and hold the [FIND] key on base for 5 seconds, until the visual ringer starts flashing
2. Step two: Enter pairing mode on XLCgo
  - Turn on XLCgo. Place it in the charging cradle and press & hold [PAIR] key (around 5 seconds) until you hear "Start pairing with base station" and DECT indicator flashes green and red alternately. Then XLCgo enters DECT pairing mode.
3. Step three: Connection to the DECT device
  - XLCgo is connected with the device automatically as soon as they are paired. When connected, you hear voice guidance "Base station connected". If not, it announces "registration failed."

## Reconnecting Your XLCgo

1. If XLCgo has been turned off, it will reconnect to the phone automatically after turning it on; if not, press reconnect on the phone.
2. If the phone has been powered off and XLCgo is then disconnected, reconnect it via the phone's menu when the phone is on again. Or, turn XLCgo off and then back on.

## Using Your XLCgo

### 1. Answer/End Calls

Press green answer key once

### 2. Adjust volume

Roll the Volume up or Volume down to increase/decrease the volume.

### 3. Boost Volume

Press the boost button to add additional volume to your phone calls

### 4. Audio Modes

Use this switch to change the audio mode

### 5. Mute/Silence Ringer

Press to mute phone calls while on a call or press to silence the ringer when a call is not active

## Using Your XLCgo

- a. Please use the mobile phone for DIALING/HOLD/REJECT and other functions.
- b. XLCgo is designed to work with mobile phones; the compatibility of some features is not guaranteed for all devices.

## Troubleshooting

### I cannot pair with my mobile phone

- Ensure your XLCgo is powered on and fully charged
- Ensure the **pairing** function is turned on **on** your phone
- Ensure XLCgo is in pairing mode (flashes blue and red)
- Ensure XLCgo is in range of your phone.

If the above steps do not solve the problem, please turn off **XLCgo** and recharge it, and then try again.

### My phone cannot be auto-reconnected XLCgo

- Manually connect XLCgo from your mobile phone
- Turn off the phone, then turn on again
- Turn off XLCgo, then turn on again.

If the above steps do not solve the problem, turn off XLCgo and reset it, then pair XLCgo with your phone again.

**I hear a “Battery Low” alert during the call, what happens?**

- This is the Low battery alert. Please charge XLCgo.

**I hear some noise during the call, why?**

- There is an obstruction between XLCgo and your mobile. Please remove it. Alternately, try relocating the phone and don't hold it in your hand.

## Safety Instructions

To reduce the risk of fire, electric shock, injury to persons and damage to property, read all operating instructions and the following safety instructions before using your Clarity product. Operating, storage and charging temperature is 10°C to 40°C (50°F to 104°F).

- Only use those Clarity products and accessories designed for use with this product.
- If you experience a skin irritation after using this product, discontinue use and contact Clarity.
- CHILDREN. Never allow children to play with the product-small parts may be a choking hazard.
- Do not disassemble the product as this may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock or fire when the product is subsequently used.
- Unplug, discontinue use and contact Clarity if the product overheats or has a damaged outer casing, cord or plug.
- Exposure to high volume sound levels or excessive sound pressure may cause temporary or permanent damage to your hearing. Although there is no single volume setting that is appropriate for everyone, you should always use your XLCgo with the volume set at moderate levels and avoid prolonged exposure to high volume sound levels. The louder the volume, the less time is required before your hearing could be affected. It is best to not use this product directly next to your ear.

If you experience hearing discomfort, you should stop listening to the device through your XLCgo and have your hearing checked by your doctor. To protect your hearing, some hearing experts suggest that you:

1. Set the volume control in a low position before using your XLCgo and use as low a volume as possible.
2. Avoid turning up the volume to block out noisy surroundings. Whenever possible, use your XLCgo in a quiet environment with low background noise.
3. Limit the amount of time you use XLCgo at high volume levels.
4. Turn the volume down if the sound from the XLCgo prevents you from hearing people speaking near you.

**WARNING:**

- Do not expose your XLCgo to contact with sharp objects as this will cause scratches and damage.
- Do not stick anything inside XLCgo as this may damage internal components.
- Only replace battery with the same type as a different type can cause damage and defeat a safeguard.
- Do not use abrasive cleaning products or solvents to clean XLCgo.
- Do not expose XLCgo to extremely high or low temperatures that a battery can be subjected to during use, storage or transportation, use under 1kpa and 2000m.

## **Charging Warnings**

- Use only the charger supplied by Clarity to charge the product and follow the charging instructions provided. Do not use the charger for any other purpose. Ensure that the voltage rating corresponds to the power supply you intend to use.

## **Battery Warnings**

- Do not dispose of the product in a fire or heat above 40°C (104°F), or mechanically crushing or cutting of battery that can result in an explosion.
- RECYCLING The product must be recycled or disposed of properly. Contact your local recycling center for battery removal and proper disposal.
- Leaving a battery in an extremely high temperature surrounding environment that can result in an explosion or the leakage of flammable liquid or gas;
- A battery subjected to extremely low air pressure that may result in an explosion or leakage of flammable liquid or gas.



## **Regulatory/Compliance Statement**

### **Federal Communication Commission Interference Statement**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. Privacy of communications may not be ensured when using this equipment.

### **Industry Canada statement**

This device contains license-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's license-exempt RSS(s). Operation is subject to the following two conditions: (1) This device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device. This product meets the applicable Innovation, Science and Economic Development Canada technical specifications.

### **Radiation Exposure Statement:**

The product complies with the FCC portable RF exposure limit set forth for an uncontrolled environment and are safe for intended operation as described in this manual. For body worn operation, this equipment has been tested and meets the FCC RF exposure guidelines. Use of other accessories may not ensure compliance with FCC RF exposure guidelines.

### **Limited Warranty**

Clarity offers a one (1) year limited warranty. For warranty details, conditions and technical assistance, please visit our website: [www.clarityproducts.com/warranty](http://www.clarityproducts.com/warranty).

# clarity<sup>®</sup>

Clarity Products LLC

6131 Preservation Drive • Chattanooga, TN 37416

Tel: 800-426-3738 • Fax: 800-325-8871

Website: [www.clarityproducts.com](http://www.clarityproducts.com)

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