

Illinois Telecommunications Access Corporation

Provisions for Implementation of  
the Equipment Distribution Program  
As Mandated by Section 13-703  
of the Public Utilities Act.

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This Schedule is filed on behalf of all Illinois local exchange carriers, as defined in 83 Illinois Administrative Code 755.10, and pursuant to Section 4 of the Membership Application and Agreement between the local exchange carriers and the Illinois Telecommunications Access Corporation ("ITAC").

This Schedule cancels in its entirety Ill.C.C. No. 1  
of the former  
Illinois Telecommunications Access  
for the Deaf and Severely Hearing Impaired Corporation

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Illinois Commerce Commission

Filed with the Illinois Commerce Commission on December 28, 2010  
Issued pursuant to P.A. 96-927

Effective February 11, 2011  
Issued by Trudy Snell  
Executive Director  
3001 Montvale Dr., Ste. D  
Springfield, IL 62704

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**DEFINITIONS**

The terms and abbreviations used in this Schedule shall have the meanings ascribed to them in 83 Illinois Administrative Code 755.10.

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Issued June 6, 1996

Effective July 21, 1996

Issued by Trudy E. Snell, Executive Director  
907 Clocktower Drive, Suite B  
Springfield, Illinois 62704

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## SCOPE AND APPLICABILITY

### 1. General

The regulations contained in this Schedule apply to the provision of telecommunications Equipment and related services, unless otherwise stated, or unless modified by specific provisions contained elsewhere in this Schedule or in 83 Illinois Administrative Code Part 755.

### 2. Undertaking of ITAC

ITAC undertakes to provide on behalf of all Illinois local exchange carriers, in accordance with the provisions of 83 Illinois Administrative Code 755.100, the telecommunications services as follows and as further detailed in this Schedule:

- A. Distribution of Equipment to Recipients and Organizations, as prescribed in this Schedule and in 83 Illinois Administrative Code 755 Subpart C;
- B. Provision of maintenance or exchange services for Loaned Equipment at regional centers; T
- C. Provision of training in the use of Loaned Equipment at regional centers, for recipients of Loaned Equipment who desire training, provided in a manner appropriate to the recipient's needs. T  
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**LINE CHARGE AND ASSESSMENT**  
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N; M **1. General**

The operations of ITAC shall be funded by a line charge and assessment as specified in 220 ILCS 5/13-703(c) and (f). Each carrier and interconnected VoIP provider shall submit to ITAC monthly a Monthly Remittance Report in the format of Pages 3.2 and 3.3 of this Tariff.

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N **2. Local Exchange Carriers**

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Each carrier shall collect from its end-user customers and remit to ITAC monthly a charge per subscriber line in the amount ordered by the Commission pursuant to 220 ILCS 5/13-703. Resellers must collect the line charges directly from end-users and remit them to ITAC monthly. One charge shall be applied to each subscriber line (as defined in 83 Ill. Adm. Code 755.10) of the carrier, except as follows:

- a) Centrex:  
one charge shall be applied for each five centrex lines;
- b) PBX:  
five charges shall be applied for each PBX trunk;
- c) Services Provisioned by T-1 Lines and Other Advanced Services:  
charges for services provisioned by T-1 lines and other advanced services shall mirror the carrier's application of 9-1-1 charges.

The line charge shall be identified on customer bills as "IL Telecom Relay Service and Equipment" or an equivalent phrase that is not detrimental to persons with disabilities.

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**3. Interconnected VoIP Providers**

Each Interconnected VoIP Provider, directly or via another entity, shall collect from its customers and remit to ITAC monthly the assessment per subscription required by 220 ILCS 5/13-703(f) and ordered by the Commission. Indirect remittances to ITAC shall indicate the Interconnected VoIP Provider on whose behalf assessments are being remitted. One assessment shall be applied to each subscription (as defined in 83 Ill. Adm. Code 755.10) of the Interconnected VoIP provider, except as follows:

- a) Business subscribers:  
one assessment shall be applied for each five business subscriptions (i.e., the application of the Assessment on business subscriptions shall mirror the application of the Line Charge to centrex lines).

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Carrier/Provider: \_\_\_\_\_

**N Local Exchange Carrier and Interconnected VoIP Provider Monthly Remittance Report to ITAC**  
Report Month/Year \_\_\_\_\_

This is a New report \_\_\_\_\_ Correction\* \_\_\_\_\_  
\*attach explanation

<b>N</b>	<b><u>Line and Subscription Description</u></b>	<b><u>Number</u></b>	<b><u>Rate</u></b>	<b><u>Revenues</u></b>
	1. Subscriber Lines <sup>(1)</sup>	_____	_____	_____
	2. Centrex Lines <sup>(2)</sup>	_____	_____	_____
	3. PBX Trunks <sup>(3)</sup>	_____	_____	_____
	4. Advanced Services <sup>(4)</sup> (List each service)			
	a. DTS-E (Digital Transport Svc)	_____	_____	_____
	b. ISDN Prime	_____	_____	_____
	c. _____	_____	_____	_____
	d. _____	_____	_____	_____
	e. _____	_____	_____	_____
<b>N</b>	5. VoIP Residential Subscriptions <sup>(5)</sup>	_____	_____	_____
<b>N</b>	6. VoIP Business Subscriptions <sup>(6)</sup>	_____	_____	_____
	7. Sub-Total			_____
	8. Less Uncollectibles @ _____%		_____	_____
	9. Total Remittance <sup>(7)</sup>			_____

(1) "Subscriber lines" means a voice grade communication channel between a subscriber and a telecommunications carrier's public switched network, which would be required to carry the subscriber's interpremises traffic and which is capable of providing access through the public switched network to the Illinois relay system. A subscriber line does not include 800 lines or access lines used for official communications of telecommunications carriers providing local exchange service. **Do not include Centrex lines in the total in this row.**

(2) One ITAC line charge shall be assessed for every 5 Centrex lines.

(3) Five ITAC line charges shall be assessed for each PBX trunk.

(4) The ITAC line charge assessment for advanced/multi-channel services mirrors the carrier's 911 surcharge assessment for these services (pursuant to ITAC Tariff Ill. C.C. No. 3).

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- (5) "Subscriptions" means a count of the maximum number of interconnected VoIP calls that an end-user may have active at the same time. If the interconnected VoIP provider's retail customer purchases a service (or services) that allows more than one interconnected VoIP call to be made from the customer's physical location at the same time, the number of subscriptions equals the maximum number of interconnected VoIP calls that the customer may have active at the same time. **Do not include subscriptions for business customers in the total in this row.**
- (6) "Subscriptions" means a count of the maximum number of interconnected VoIP calls that an end-user may have active at the same time. If the interconnected VoIP provider's retail customer purchases a service (or services) that allows more than one interconnected VoIP call to be made from the customer's physical location at the same time, the number of subscriptions equals the maximum number of interconnected VoIP calls that the customer may have active at the same time. In the case of a business retail customer which purchases a service (or services) pursuant to a service agreement(s), the number of subscriptions equals the maximum number of interconnected VoIP calls that the customer may have active at the same time under the terms of the service agreement(s) with that customer. In calculating the rate for assessments on business subscriptions, one assessment shall be applied for each five business subscriptions (i.e., the application of the Assessment on business subscriptions shall mirror the application of the Line Charge to centrex lines). **Do not include subscriptions for residential customers in the total in this row.**
- N
- (7) Multiply Line 7 by carrier's or VoIP provider's uncollectible rate (shown in rate column) to obtain Line 8. Subtract Line 8 from Line 7 to obtain Line 9.

Prepared by: \_\_\_\_\_

Telephone: \_\_\_\_\_

e-mail address: \_\_\_\_\_

Date prepared: \_\_\_\_\_

N Please mail completed form and remittances to ITAC at:

**Illinois Telecommunications Access Corp.  
3001 Montvale Drive, Ste. D  
Springfield, IL 62704**

For information or to file electronically, call: 217.698.4170 or 1.800.841.6167 v/tty

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**ELIGIBILITY AND APPLICATION FOR EQUIPMENT**

1. For Residents

- A. Applicants shall submit to ITAC a completed application packet, as described in 83 Illinois Administrative Code 755.115 including (without limitation) a disability certification as described in 83 Illinois Administrative Code 755.200, and proof of identification and residency as described in 83 Illinois Administrative Code 755.205(e).
- B. ITAC shall process applications as described in 83 Illinois Administrative Code 755.115 and shall distribute Equipment to eligible Recipients as provided in 83 Illinois Administrative Code 755.205.
- C. The application packet for residents shall contain the materials described in 83 Illinois Code 755.115. M M

2. For Organizations

- A. Organizations shall file a verified Application or Petition for Eligibility and their eligibility shall be determined by the Commission as provided in 83 Illinois Administrative Code 755.210. The verified Application or Petition for Eligibility and all subsequent documents filed and orders issued in the proceeding shall be served on ITAC pursuant to 83 Illinois Administrative Code 200.150 and 83 Illinois Administrative Code 755.210(f).
- B. ITAC shall distribute Equipment to eligible Organizations as provided in 83 Illinois Administrative Code 755.210.
- C. Eligible Organizations may receive only one piece of Equipment, regardless of the number or kinds of disabilities of the persons served by the Organization. N N



**ELIGIBILITY AND APPLICATION FOR EQUIPMENT (cont.)** T

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**ELIGIBILITY AND APPLICATION FOR EQUIPMENT (cont.)**

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**ELIGIBILITY AND APPLICATION FOR EQUIPMENT (cont.)**

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**ELIGIBILITY AND APPLICATION FOR EQUIPMENT (cont.)**

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**ELIGIBILITY AND APPLICATION FOR EQUIPMENT (cont.)**

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**ELIGIBILITY AND APPLICATION FOR EQUIPMENT (cont.)** T

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**ELIGIBILITY AND APPLICATION FOR EQUIPMENT (cont.)** T

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**ELIGIBILITY AND APPLICATION FOR EQUIPMENT (cont.)**

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**ELIGIBILITY AND APPLICATION FOR EQUIPMENT (cont.)**

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**ELIGIBILITY AND APPLICATION FOR EQUIPMENT (cont.)**

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**ELIGIBILITY AND APPLICATION FOR EQUIPMENT (cont.)**

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**ELIGIBILITY AND APPLICATION FOR EQUIPMENT (cont.)**

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**ELIGIBILITY AND APPLICATION FOR EQUIPMENT (cont.)**

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**ELIGIBILITY AND APPLICATION FOR EQUIPMENT (cont.)**

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**ELIGIBILITY AND APPLICATION FOR EQUIPMENT (cont.)**

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**ELIGIBILITY AND APPLICATION FOR EQUIPMENT (cont.)**

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**ELIGIBILITY AND APPLICATION FOR EQUIPMENT (cont.)** T

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**ELIGIBILITY AND APPLICATION FOR EQUIPMENT (cont.)**

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**ELIGIBILITY AND APPLICATION FOR EQUIPMENT (cont.)**

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**ELIGIBILITY AND APPLICATION FOR EQUIPMENT (cont.)**

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**ELIGIBILITY AND APPLICATION FOR EQUIPMENT (cont.)**

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**LOANED EQUIPMENT**

1. Time Period for Possession of Loaned Equipment

Contingent upon the Recipient's compliance with the provisions of 83 Illinois Administrative Code Part 755, all Equipment distributed under the loan program will be provided until the user's legal residence ceases to have telephone service for more than 45 days. At such time, the Equipment must be returned to ITAC. If telephone service is reestablished after the Equipment has been returned to ITAC, eligibility must be reapplied for as though no prior service had been provided. An applicant who reapplies after having returned Equipment may use an eligibility form certifying the disability, as described in 83 Illinois Administrative Code 755.115(a)(2), dated up to one year prior to the date of notice of loss of eligibility.

2. Shared Residence

In the event that two or more Recipients share a common permanent legal residence, Equipment in excess of that permitted under 83 Illinois Administrative Code 755.205 shall be returned to ITAC.

3. Change of Address

If the Recipient changes his or her permanent legal address within the State of Illinois, he or she must inform ITAC of the change of address.

4. Equipment Ownership and Liability

All Equipment distributed under the loan program pursuant to 83 Illinois Administrative Code 755.100(a) shall remain the property of ITAC. Each Recipient shall sign a form indicating that he or she understands and accepts the requirements of 83 Illinois Administrative Code 755.100(a) regarding ownership and liability.

Equipment distributed under the loan program by ITAC may not be sold, loaned, or otherwise transferred out of the possession of the original Recipient. Transfers will subject the Recipient to liability for the full replacement cost of the Equipment.

**LOANED EQUIPMENT (continued)**

5. Recipient Responsibility

A. In cases in which the Recipient is the sole User within the residence:

- (1) in the event the Recipient permanently relocates outside of Illinois, the Recipient must return the Equipment to ITAC prior to leaving the State;
- (2) in the event of the death of the Recipient, the executor of the Recipient's estate or other responsible survivor must return the Equipment to ITAC.

B. In cases in which the User resides with a person with a disability as defined in 83 Illinois Administrative Code 755.10:

- (1) in the event of the User's death or permanent relocation outside of Illinois, the remaining person with the qualifying disability or the parent or legal guardian of the remaining person with a qualifying disability must give notice to ITAC and make application for the assignment of Recipient status to the eligible individual within the residence;
- (2) in the event that both the User and the other eligible person with the qualifying disability permanently relocate outside of Illinois, the User must return the Equipment to ITAC prior to leaving the State.

C. In cases in which the Recipient is the parent or guardian of a minor User, on the occasion of the 18th birthday of a minor User, the Recipient shall give notice to ITAC and Recipient status shall be transferred to the User.

6. Responsibility for Maintenance of Loaned Equipment

Unless otherwise specified in 83 Illinois Administrative Code Part 755, all ordinary expense of maintenance and repair of Equipment due to ordinary wear and tear is borne by ITAC. If Equipment is damaged, lost, or destroyed due to negligence of the Recipient and not due to ordinary wear and tear, the Recipient shall be held responsible for the cost of replacing the lost or destroyed Equipment or restoring the damaged Equipment to its original condition, unless ITAC assumes the responsibility for the costs of repair in such instances. ITAC may bill the Recipient for the cost of replacing or restoring the lost, destroyed, or damaged Equipment and withhold further participation by the Recipient in the programs offered under Section 755.100(a) and (b) until payment is made. The Recipient must immediately notify ITAC if any of ITAC's loaned Equipment is lost, destroyed, stolen, or damaged. If the Equipment is stolen, damaged or destroyed due to fire, flood or other acts of God, the police, fire, or insurance adjustor's report, specifying the stolen, damaged, or destroyed ITAC Equipment, must be forwarded to ITAC within thirty days after the date the incident was reported.

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3001 Montvale Dr., Ste. D  
Springfield, IL 62704



## **VOUCHER EQUIPMENT**

### 1. Time Period for Possession of Voucher Equipment

- A. Contingent upon the Recipient's compliance with the provisions of 83 Illinois Administrative Code Part 755, a Recipient of Equipment distributed under the voucher program is eligible for a new voucher for Equipment every three (3) years, except as provided in Section 1.B below.
- B. If a Recipient's Equipment requirements change within the voucher time period, the Recipient may obtain a different piece of Equipment by submitting to ITAC an application for recertification, certifying that the Recipient's disability has changed significantly to such a degree that the Recipient can no longer use the existing Equipment, and requires a different piece of Equipment, to engage in regular and routine telephone communication.

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### 2. Subscriber Lines; Shared Residence

- A. Pursuant to Illinois Administrative Code 755.205, one piece of Equipment shall be provided per subscriber line in a residence that is the permanent legal residence of a certified user. Subject to Section 2.B below, the maximum number of pieces of Equipment that shall be provided is the lesser of the number of certified users or the number of subscriber lines in the residence.
- B. In the event that two or more certified users with different disabilities share a common permanent legal residence, and if the certified users require dissimilar Equipment in order to engage in regular and routine telephone communications as a result of their differing disabilities, ITAC shall provide an additional piece of Equipment or pieces of Equipment.

### 3. Change of Address

If the Recipient changes his or her permanent legal address or telephone number within the State of Illinois, he or she must inform ITAC of the change.

### 4. Equipment Ownership and Liability

All Equipment distributed under the voucher program pursuant to 83 Illinois Administrative Code 755.100(b) shall be the property of the Recipient. Each Recipient shall sign a form indicating that he or she understands and accepts the requirements of 83 Illinois Administrative Code 755.100(b) regarding ownership and liability.

**VOUCHER EQUIPMENT (continued)**

5. Responsibility for Maintenance of Voucher Equipment

Equipment distributed under the voucher program is covered by a 3-year warranty for normal usage, wear and tear. For repairs under warranty, the Recipient is responsible for the cost of postage and for mailing Equipment to the repair center as instructed by ITAC.

6. Accessories

In addition to Equipment distributed under the voucher program, ITAC may provide Recipients with an accessory such as a signaler. Distribution of accessories is subject to ITAC's discretion on a case-by-case basis, based on compatibility with the Equipment distributed, user need, and availability.

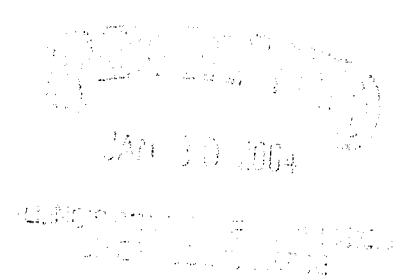
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EQUIPMENT SPECIFICATIONS

- A. Equipment Loan Program (T)
- 1. TTY Specifications - Ameriphone (T)
  - a. Product Specifications (D)
    - (1) TTY unit (T)
      - Manufacturer: Ameriphone, Inc.  
now Walker Ameriphone
      - Model Number: III
      - Model Name: Dialogue III-P  
ASCII Date/Time
    - (2) Signaller (D)
      - Manufacturer: Ameriphone, Inc.
      - Model Number: CA-200M Master Unit  
CA-200RX Remote Unit
      - Model Name: Call Alert (T)
  - b. Operating Functions and Specifications (N)
    - (1) 4-row keyboard, 51 ergonomic keys
    - (2) Blue/Green vacuum florescent display, 20 characters, .25" (6mm) character height
    - (3) Baudot (45.5 or 50 Baud) and ASCII compatible
    - (4) Built-in modem and acoustical coupler, accepts circular and square handsets
    - (5) Portable with built-in handle; size: 10 1/2" x 12" x 3"; weight: 3 lbs. (4.25 lbs with printer)
    - (6) Carrying case (N)



**EQUIPMENT SPECIFICATIONS (continued)**

A. Equipment Loan Program (continued)

1. TTY Specifications - Ameriphone (continued)

b. Operating Functions and Specifications (continued)

- (7) Direct connect and AC adapter with self-contained, user replaceable, rechargeable NiCad size AA battery pack (initial battery pack provided and subsequent replacements to be supplied by user) that powers unit for approximately 1 hour
- (8) Signaling device will turn on a lamp or appliance to signal incoming calls
- (9) 24 character thermal printer and initial roll of 2 ¼" (58 mm) thermal paper (subsequent rolls to be supplied by user)
- (10) One year full warranty
- (11) Voice announcer
- (12) Numerous features including phone directory, redial, auto answer, password for remote message retrieval, printing auto answer messages, personalized greeting message, memory dialing, date and time stamping, and more

c. Recipient Disability Certification Requirements

The Ameriphone is no longer distributed as loaned equipment to new applicants. The TTY Loan program has been replaced by the Voucher Program for applicants who have been certified as having a permanent hearing or speech disability, and who meet the other certification requirements specified in 83 Ill. Adm. Code 755 and in this tariff.

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Springfield, IL 62704

**EQUIPMENT SPECIFICATIONS (continued)**

- A. Equipment Loan Program (T)
1. TTY Specifications - Ultratec (M)
- a. Product Specifications
- (1) TTY unit
- |               |                      |
|---------------|----------------------|
| Manufacturer: | Ultratec Corporation |
| Model Number: | 400-USA              |
| Model Name:   | Superprint           |
- (2) Signaller
- |               |                                    |
|---------------|------------------------------------|
| Manufacturer: | Ultratec Corporation               |
| Model Number: | DSC-1                              |
| Model Name:   | Super Signal Phone/<br>Lamp Module |
- b. Operating Functions and Specifications (N)
- (1) 4-row keyboard, 43 easy touch keys, 12 special function keys
- (2) Blue/Green vacuum fluorescent display, 20 characters, .25" (6mm) character height
- (3) Baudot (45.5 or 50 Baud) and ASCII compatible
- (4) Built-in modem and acoustical coupler, accepts circular and square handsets
- (5) Portable: size: 12 1/2" x 9" x 3"; weight: 4.75 lbs with batteries
- (6) Carrying case
- (7) Direct connect and AC adapter with user replaceable, rechargeable NiCad size AA batteries (initial batteries provided and subsequent replacements to be supplied by user)
- (8) Signaling device will turn on a lamp or appliance to signal incoming calls
- (9) 24-column thermal printer and initial roll of 2 1/4" (58mm) thermal paper (subsequent rolls to be supplied by user); prints .8 lines per second
- (10) One year full warranty
- (11) Voice Announcer
- (12) Additional features including auto answer, personalized answer message, and more (N)

- A. Equipment Loan Program (continued)
  - 1. TTY Specifications - Ultratec (continued)
    - c. Recipient Disability Certification Requirements

The Ultratec Superprint is no longer distributed as loaned equipment to new applicants. The TTY Loan program has been replaced by the Voucher Program for applicants who have been certified as having a permanent hearing or speech disability, and who meet the other certification requirements specified in 83 Ill. Adm. Code 755 and in this tariff.

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Springfield, IL 62704

**EQUIPMENT SPECIFICATIONS (continued)**

A. Equipment Loan Program (continued)

2. TTY with Large Visual Display ("LVD") Specifications

a. Product Specifications

(1) TTY unit

Manufacturer: Ultratec Corporation  
Model Number: 4425A with LVD  
Model Name: Superprint with LVD

(2) Signaller

Manufacturer: Sonic Alert  
Model Number: TR75VR  
Model Name: Sonic Ring Elite Deluxe Video Phone

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b. Operating Functions and Specifications

- (1) Built-in 24-character printer with 3 selectable print sizes
- (2) Large visual display with bold type characters and option of lens colors
- (3) LVD connects to Superprint 4425A with an external port
- (4) Conversation is shown on both TTY and LVD displays
- (5) Baudot (45.5 or 50 Baud) and ASCII compatible
- (6) 32k memory; arrow keys for easy review of memory
- (7) Turbo Code® and Auto ID™
- (8) Convenient GA/SK keys; sticky key feature for single handed typing
- (9) Direct connect with 2 jacks to standard telephone line
- (10) Easy-touch greeting memo
- (11) TTY Announcer™ tells hearing callers you are using a TTY
- (12) Date/time printed at the beginning of each call
- (13) User-programmable Relay Voice Announcer
- (14) Call progress display indicated "ringing" or "busy"
- (15) Auto-Answer capabilities with programmable message
- (16) Auto-busy redial, Wait for Response, and 3-way calling
- (17) Remote message retrieval
- (19) Tone or pulse dial, keyboard dialing, follow-on dialing, call transfer
- (20) Memory Dialing/redial
- (21) Built-in ring flasher on TTY plus separate signaling device will turn on a lamp or appliance to signal incoming calls
- (22) Signaler has flash pattern switch with three choices
- (23) Lamp can be used for signaling or normal room lighting
- (24) Green indicator light reminds you to turn on the attached lamp

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**EQUIPMENT SPECIFICATIONS (continued)**

- A. Equipment Loan Program (continued)
- 2. TTY with Large Visual Display ("LVD") Specifications (continued)
  - (25) Unique pluglet (plug-outlet) minimizes unsightly lamp cords
  - (26) Extra-long 15-foot phone cord
  - (27) Signaler works with all Sonic Alert remote receivers
  - (28) Signaler is UL listed for safety
- c. Recipient Disability Certification Requirements

A TTY with LVD and signaler is no longer distributed as loaned equipment to new applicants. The TTY Loan program has been replaced by the voucher program for applicants who have been certified as having a permanent hearing or speech disability, and who meet the other certification requirements specified in 83 Ill. Adm. Code 755 and in this tariff.

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Springfield, IL 62704



**EQUIPMENT SPECIFICATIONS (continued)**

- A. Equipment Loan Program (continued) (T)
3. Telebraille Specifications (T)  
(D)
- a. Product Specifications
- (1) Telebraille device
- Manufacturer: TeleSensory  
Model Number: DT3A  
Model Name: Telebraille III
- (2) Remote signaler
- Manufacturer: Silent Call  
Model Number: REC 4001-1  
Model Name: Vibra-Call Receiver
- b. Operating Functions and Specifications (N)
- (1) Braille and qwerty keyboards  
(2) 20 character, 6 dot Braille display  
(3) Baudot and ASCII compatible  
(4) Built-in modem  
(5) Acoustical coupler or direct connect transmission  
(6) Portable with carrying case (N)



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**EQUIPMENT SPECIFICATIONS (continued)**

A. Equipment Loan Program (continued)

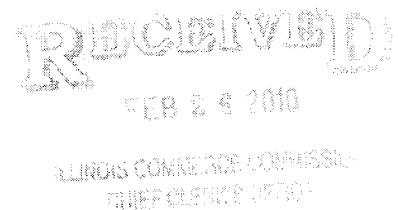
3. Telebraille Specifications (continued) C

b. Operating Functions and Specifications (continued)

- (7) Capable of face-to-face communication if Braille keyboard is separated from TTY unit.
- (8) Alternate AC power and self-contained, user replaceable, rechargeable battery pack (initial batter pack provided and subsequent replacements to be supplied by user)
- (9) Weighs 14 pounds
- (10) 5,000 character memory
- (11) Signaling device will turn on a lamp or appliance to signal incoming calls
- (12) One year full warranty
- (13) Voice announcer.

c. Recipient Disability Certification Requirements

The Telebraille III is no longer manufactured or distributed to new applicants. It has been replaced by the HumanWare Deaf-blind Communicator. C



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Springfield, IL 62704

**EQUIPMENT SPECIFICATIONS (continued)**

A. Equipment Loan Program (continued)

4. Braillephone Specifications

a. Product Specifications

(1) Braillephone system

Manufacturer: Audio Visual Mart, Inc.

Model Number: BP4A

Model Name: Braillephone

b. Operating Functions and Specifications

- (1) User selectable Braille and qwerty keyboards
- (2) 23 cell, 8 dot Braille display
- (3) 20 character LED display
- (3) Baudot and ASCII compatible
- (4) Built-in modem
- (5) Acoustical coupler or direct connect transmission
- (6) Portable
- (7) Capable of face-to-face communication unilaterally or with additional TTY acting as a secondary keyboard
- (8) Interfaces with most computer systems and adaptive software and can switch with simple key command.
- (9) Weighs 8 pounds
- (10) 25,000 character memory
- (11) Pocket-size vibrating data detector to signal incoming calls
- (12) One year full warranty
- (13) Has 7 Braille function keys

c. Recipient Disability Certification Requirements

The Braillephone is no longer manufactured or distributed to new applicants. It has been replaced by the HumanWare Deaf-blind Communicator.

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**EQUIPMENT SPECIFICATIONS (continued)**

A. Equipment Loan Program (continued)

4. Deaf-blind Communicator Specifications

a. Product Specifications

(1) Deaf-blind Communicator system

Manufacturer: HumanWare  
Model Name: Deaf-blind Communicator

b. Operating Functions and Specifications

- (1) Braille TTY; Braille or Qwerty keyboards
- (2) 18 or 32 Braille cells
- (3) Full KeySoft set of applications
- (4) Baudot 45.45 and ASCII compatible
- (5) Internal modem with RJ11C Jack
- (6) Acoustical coupler or direct connect transmission
- (7) Portable; weighs 2.5 pounds
- (8) Capable of face-to-face electronic communication, SMS, instant messaging, voice carry-over
- (9) Microsoft Windows CE operating system
- (10) Compatible with hearing aid devices
- (11) 128 MB of non-volatile user storage; 64 MB RAM; 64 MB ROM for program and OS storage.
- (12) Pocket-size vibrating companion device to signal incoming calls
- (13) 2 USB host ports, USB client port for ActiveSync, standard 9-pin RS232 serial port, infra-red port
- (14) SD, compact flash and Type 2 PCMCIA card slots
- (15) One year warranty

c. Recipient Disability Certification Requirements

A Deaf-blind Communicator may be distributed to an applicant who has been certified as permanently deaf-blind or speech disabled-blind, and who meets the other certification requirements specified in 83 Ill. Adm. Code 755 and in this tariff.

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**EQUIPMENT SPECIFICATIONS (continued)**

A. Equipment Loan Program (continued)

4. Captioned VCO Telephones

a. Product Specifications

Telephone unit

Manufacturer: Ultratec Corporation  
Model Number: 840  
Model Name: CapTel® 840

b. Operating Functions and Specifications

- (1) The CapTel® 840 phone allows the user to read the other party's conversation on the phone's built-in screen while listening to the voice of the other party. The CapTel® 840 is not a TTY; rather it is a telephone designed to allow the user to have natural back and forth conversations with amplification and captioning support.
- (2) 7" backlit tilting LCD display; 4 caption font sizes and adjustable colors
- (3) Programmable and customer service speed dial keys and other function keys
- (4) Adjustable volume control: 0-40 dB gain with Captions on; 0-18dB when off
- (5) Conversation memory of 50 lines of captions
- (6) Handset is hearing aid compatible
- (7) 97 phone book entries, redial for last 10 dialed numbers
- (8) Desk or wall mount
- (9) Built-in answering machine shows captions of voice messages
- (10) Easy-to-follow menu system with Yes/No questions
- (11) Caller ID capable (requires Caller ID service)

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**EQUIPMENT SPECIFICATIONS (continued)**

- A. Equipment Loan Program (continued)
- 4. Captioned VCO Telephones (continued)
  - c. Recipient Disability Certification Requirements

The CapTel 840 is no longer distributed as loaned equipment. A CapTel unit is available through ITAC's Equipment Voucher Program for qualified applicants who have been certified as having a permanent hearing disability and who meet the other certification requirements specified in 83 Ill. Adm. Code 755 and this tariff.

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EQUIPMENT SPECIFICATIONS (continued)

B. Equipment Voucher Program

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EQUIPMENT SPECIFICATIONS (continued)

B. Equipment Voucher Program

Cancelled

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Issued pursuant 83 Ill. Adm. Code 755.135(a).

Effective October 26, 2012  
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Springfield, IL 62704



**EQUIPMENT SPECIFICATIONS (continued)**

- B. Equipment Voucher Program (continued)
2. Amplified Telephone Specifications – Clarity Alto Plus
- a. Product Specifications

Manufacturer: Clarity, a division of Plantronics, Illinois Commerce Commission  
Model Number: Alto Plus

- b. Operating Functions and Specifications

- (1) TIA-4953 certified for mild, moderate and severe hearing loss
- (2) Amplifies incoming sound up to 53 decibels and outgoing speech up to 15 decibels
- (3) Digital Clarity Power™ incorporates hearing aid technology for clearer call quality
- (4) Extra loud ringer volume (100dBA)
- (5) Large tilting LCD display with large font
- (6) Clarity AudioCenter featuring ergonomic volume and tone control
- (7) Built-in speakerphone
- (8) Soft-touch backlight keypad
- (9) Three (3) one-touch speed dial memory buttons
- (10) ClarityLogic™ remote diagnostic service programs the phone at the touch of a button
- (11) Clarity VoiceAssist for talking keypad and talking Caller ID
- (12) Oversized bright visual ringer
- (13) Headset, neckloop and bedshaker ports
- (14) Battery backup enables calls to be made when the power goes out
- (15) TIA-1083 compliant for hearing aid compatibility
- (16) One (1) year limited warranty

- c. Recipient Disability Certification Requirements

A Clarity Alto Plus amplified telephone may be distributed to an applicant who has been certified as being permanently hard-of-hearing, meets the other certification requirements specified in 83 Ill. Adm. Code 755 and in this tariff, and for whom this model of amplified telephone best enables the applicant to engage in regular and routine telephone communication. ITAC reserves the right to make a final determination on the appropriate piece of Equipment for the applicant, based on input from the applicant, the certifier, and the staff of the selection center.

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**EQUIPMENT SPECIFICATIONS (continued)**

B. Equipment Voucher Program (continued)

Cancelled

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**EQUIPMENT SPECIFICATIONS (continued)**

B. Equipment Voucher Program (continued)

2. Cancelled

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**EQUIPMENT SPECIFICATIONS (continued)**

B. Equipment Voucher Program (continued)

3.1 Amplified Telephone Specifications – Clarity XLC 3.4 Cordless Amplified Telephone

a. Product Specifications

Manufacturer: Clarity (Plantronics Inc.)  
Model Number: XLC 3.4

b. Operating Functions and Specifications

- (1) Digital Clarity Power™ sound technology, featuring noise reduction, multiband compression and acoustic echo cancellation
- (2) DECT 6.0 technology for interference-free communication
- (3) 1.9 GHz cordless operation with belt clip for hands-free mobility
- (4) Amplifies incoming sound up to 50+ decibels
- (5) Four tone settings for incoming calls
- (6) High contrast Caller ID screen with large font and Talking Caller ID
- (7) Outgoing speech amplification up to 15 decibels
- (8) Talking dial pad with large, backlit buttons that speak the number that is pushed
- (9) Loud and clear speakerphone for hands-free conversations
- (10) 50 speed dial buttons
- (11) Hearing aid compatible and TIA-1083 compliant
- (12) Compatible with optional, customer-provided Caller ID and Call Waiting
- (13) Can be expanded with up to three optional, customer-provided additional handsets (Clarity XLC 3.1)
- (14) Can be wall mounted to avoid using counter or desk space
- (15) Dual Power Battery Backup enables calls when the power is out
- (16) Extra loud 95 dB ringer with adjustable ringer tones
- (17) Super bright visual ringer with voicemail indicator
- (18) Direct connection to assistive listening devices or headset (2.5 or 3.5 mm)
- (19) One year limited warranty

c. Recipient Disability Certification Requirements

A Clarity Model XLC 3.4 amplified telephone may be distributed to an applicant who has been certified as being permanently hard-of-hearing, and meets the other certification requirements specified in 83 Ill. Adm. Code 755 and in this tariff, and for whom this model of amplified telephone best enables the applicant to engage in regular and routine telephone communication. ITAC reserves the right to make a final determination on the appropriate piece of Equipment for the applicant, based on input from the applicant, the certifier, and the staff of the selection center.

Filed with the Illinois Commerce Commission on May 13, 2011  
Issued pursuant 83 Ill. Adm. Code 755.135(a).

Effective June 27, 2011  
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**EQUIPMENT SPECIFICATIONS (continued)**

B. Equipment Voucher Program (continued)

4. Amplified Telephone Specifications – Geemarc Telecom Ampli550

a. Product Specifications

Manufacturer: Geemarc Telecom  
Model Number: Ampli550

b. Operating Functions and Specifications

- (1) Large 1.5" backlit talking keys
- (2) Talking Caller ID and extra-large LCD display that stores up to 99 incoming calls
- (3) One-touch customer service quick dial
- (4) Extra loud and clear amplification up to 52 decibels
- (5) Amplified speakerphone up to +15dB
- (6) 95dB loud ringer and built-in strobe ring signaler
- (7) 3-level Speech Output Control adjusts outgoing voice volume up to 12dB
- (8) 9 one-touch memory dial buttons
- (9) Redial, Flash and Mute buttons
- (10) Uses rechargeable batteries for LCD display (included)
- (11) Uses line power and AC power (included)
- (12) Hearing-aid compatible
- (13) Easy-to-adjust Volume and Tone control
- (14) Manufacturer's warranty of 1 year, extended to 4 years by ITAC

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c. Recipient Disability Certification Requirements

A Geemarc Ampli550 amplified telephone may be distributed to an applicant who has been certified as being permanently hard-of-hearing, meets the other certification requirements specified in 83 Ill. Adm. Code 755 and in this tariff, and for whom this model of amplified telephone best enables the applicant to engage in regular and routine telephone communication. ITAC reserves the right to make a final determination on the appropriate piece of Equipment for the applicant, based on input from the applicant, the certifier, and the staff of the selection center.

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November 1, 2013  
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**EQUIPMENT SPECIFICATIONS (continued)**

B. Equipment Voucher Program (continued)

4.2 Amplified Telephone Specifications -- Panasonic KX-TGM430

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a. Product Specifications

Manufacturer: Panasonic  
Model Number: KX-TGM430

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b. Operating Functions and Specifications

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- (1) Amplifies up to 40 db
- (2) Sync to cell or smart phones to make amplified calls and receive text alerts through the handset
- (3) Digital Answering Machine
- (4) 6 level voice tone settings
- (5) Ringer tone volume up to 100 db
- (6) Slow Talk feature capable of slowing speech in real time as well as on voice messages
- (7) Hearing Aid compatible
- (8) Talking Caller ID, Keypad, Speakerphone, and 300 number Phonebook
- (9) 9 Speed Dial settings
- (10) Noise Reduction feature to suppress background noise
- (11) Enlarged memory dial buttons with bright red LED visual ringers on base unit and handset
- (12) Back up batteries that provide 13 hours of continued use or 9 days of standby power in the event of outage
- (13) DECT 6.0 Plus for extended signal range

c. Recipient Disability Certification Requirements

A Panasonic KX-TGM430 may be distributed to an applicant who has been certified as having a permanent hearing disability, and who has good speech skills and meets the other certification requirements specified in 83 Ill. Adm. Code 755 and in this tariff, and for whom this model of amplified telephone best enables the applicant to engage in regular and routine telephone communication. ITAC reserves the right to make a final determination on the appropriate piece of Equipment for the applicant, based on input from the applicant, the certifier, and the staff of the selection

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**EQUIPMENT SPECIFICATIONS (continued)**

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B. Equipment Voucher Program (continued)

5. TTY Specifications—Ultratec Superprint Model 4425 746-000202

a. Product Specifications

Manufacturer: Ultratec, Inc.  
Model Number: 746-000202  
Model Name: Superprint 4425

b. Operating Functions and Specifications

- (1) Dimensions: 10" x 9.5" x 3" (25.4 cm x 24.1 cm x 7.6)
- (2) Weight: 3.6 lbs (1.7 Kg) with batteries
- (3) Power: AC adapter-9VDC, 650 mA (barrel is positive)  
AC adapter is UL/CSA listed.  
Six AA NiCad rechargeable batteries are user-replaceable and power unit for 45-60 minutes.
- (4) Keyboard: 50 ergonomic keys in 5 rows; Control key plus 24 function keys. Sticky keys for single-handed typists. Character set: A-Z, 0-9, Backspace, Return/LF, Space, += \$ ' 0 ' / : ; ? , \* # %
- (5) Display: Blue/green vacuum-florescent; bidirectional; 20 characters; 0.25" (6mm) character height.
- (6) Acoustic Coupler: Accepts both circular and square telephone handsets.
- (7) Communications Codes: Automatic code detection on outgoing calls (Turbo Code, E-Turbo, or Baudot)  
Baudot Code: 45.5 and 50 baud, Sensitivity: -45dbm, 67 dBSPL (min), Output: -10 dbm  
Turbo Code & E-Turbo: 100 baud (average), 7 data bits  
Answer and originate, Full and half duplex,  
Compatible with Bell 103 modems

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**EQUIPMENT SPECIFICATIONS (continued)**

B. Equipment Voucher Program (continued)

5. TTY Specifications (continued)

b. Operating Functions and Specifications (continued)

- (8) Memory: 32K total, non-volatile. Memory edit functions: insert, clear. Memo/Directory Memory: 9,400 characters. Stores and send over 100 named memos. Stores and dials as many named directory numbers as memory will hold. Auto-answer/Conversation Memory: 21,000 characters. Stores recent TTY conversations. Stores over 100 auto-answer messages.
- (9) Printer: Prints 24, 19 and 14 characters per line. Uses 2.24" (58 mm) thermal paper. Automatically divides long words.
- (10) Direct Connect/Auto-answer mode: Plugs into standard (analog) telephone line. Automatically answers calls. Changeable answer message. Pulse or tone keyboard dialing.
- (11) Approvals: FCC approved. FCC Registration No. (Part 68): D8KUSA-18408-DT-E. Verified to comply with FCC Part 15, Class B Operation. REN: 1.2B. CSA Certified: LR80395. IC: 721 4085A.
- (12) Warranty One-year manufacturer's warranty

c. Recipient Disability Certification Requirements.

An Ultratec Superprint 4425 TTY may be distributed to an applicant who has been certified as being permanently deaf or hard-of-hearing, meets the other certification requirements specified in 83 Ill. Adm. Code 755 and in this tariff, and for whom a TTY best enables the applicant to engage in regular and routine telephone communication. ITAC reserves the right to make a final determination on the appropriate piece of Equipment for the applicant, based on input from the applicant, the certifier, and the staff of the selection center.



**EQUIPMENT SPECIFICATIONS (continued)**

B. Equipment Voucher Program (continued)

6. TTY Signaller Specifications – Sonic Alert Telephone Ring Signaler TR 75

a. Product Specifications

Manufacturer: Sonic Alert  
Model Number: TR75

b. Operating Functions and Specifications

- (13) Plugs into electrical outlet, electric lamp, and modular telephone jack.
- (14) When telephone rings, the lamp will flash.
- (15) On/off button allows the lamp to be used both for signaling and normal room lighting.
- (16) Power cord with Pluglet minimizes lamp cords.
- (17) Five year standard warranty.
- (18) Indicator light reminds user to turn on attached lamp.
- (19) Compatible with customer-supplied remote receivers in other rooms.

c. Recipient Disability Certification Requirements.

A Sonic Alert Telephone Ring Signaler TR 75 may be distributed to an applicant who has met all certification requirements for a TTY. ITAC reserves the right to make a final determination on the appropriate piece of Equipment for the applicant, based on input from the applicant, the certifier, and the staff of the selection center.

**EQUIPMENT SPECIFICATIONS (continued)**

B. Equipment Voucher Program (continued)

7. Captioned VCO Telephones

a. Product Specifications

Telephone unit

Manufacturer: Ultratec Corporation  
Model Number: 840 PLUS  
Model Name: CapTel® 840 PLUS

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b. Operating Functions and Specifications

- (1) The CapTel® 840 PLUS phone allows the user to read the other party's conversation on the phone's built-in screen while listening to the voice of the other party. The CapTel® 840 PLUS is not a TTY; rather it is a telephone designed to allow the user to have natural back and forth conversations with amplification and captioning support. T
- (2) Can be used either with standard analog telephone lines or as an IP-based device; built-in test determines which mode will work best for user. T
- (3) Extra large, easy-to-read captions window with adjustable font sizes and colors; display screen tilts or lies flat for wall mount. N
- (4) Programmable and customer service speed dial keys and other function keys. N
- (5) Adjustable volume control up to 40 dB gain for captioned calls. N
- (6) Over 95 phone book entries. T
- (7) Built-in answering machine shows captions of voice messages.
- (8) Easy-to-follow menu system with Yes/No questions.
- (9) Caller ID capable (requires Caller ID service).

c. Recipient Disability Certification Requirements

A CapTel unit may be distributed to an applicant who has been certified as having a permanent hearing disability, and who has good speech skills and meets the other certification requirements specified in 83 Ill. Adm. Code 755 and in this tariff. A signaler unit may be distributed to a CapTel recipient upon request. This equipment is designed for use with analog or digital cable or VoIP telephone services from an ITAC provider. T

**EQUIPMENT SPECIFICATIONS (continued)**

B. Equipment Voucher Program (continued)

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8. Wireless-Compatible Equipment

a. Product Specifications

Manufacturer: Serene  
Model Number: SA-40  
Model Name: HearAll Cell Phone Amplifier

b. Operating Functions and Specifications

- (1) Amplifies cell phone call volumes up to 40 decibels
- (2) Works with Bluetooth® cell phone
- (3) Range approximately 30 feet between HearAll and paired cell phone
- (4) Adjustable tone boost amplifies the sound frequency you want to hear
- (5) Can be used as a handset
- (6) Latest DSP technology eliminates static and distortion for easy listening
- (7) Padded for comfort and noise isolation
- (8) Built-in t-coil mode allows t-coil users to hear while wearing hearing aid without sound from the speaker
- (9) Selectable speakerphone mode, together with included clip, allows hands-free calling
- (10) Talk time up to 10 hours, standby time up to 14 days
- (11) Dimensions: 5.5" L by 2" W by 1.3" H
- (12) Bluetooth v2.1 +EDR profiles: HFP, HSP, A2DP

c. Recipient Disability Certification Requirements

A Serene HearAll Cell Phone Amplifier may be distributed to an applicant who has been certified as having a permanent hearing disability, is an eligible, certified user of wireless telephone service, and who has met the other certification requirements specified in 83 Ill. Adm. Code 755 and in this tariff. This Equipment is designed for use with a Bluetooth enabled cellular telephone.

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**EQUIPMENT SPECIFICATIONS (continued)**

B. Equipment Voucher Program (continued)

9. Speech Assistance Equipment

a. Product Specifications

Manufacturer: Griffin Laboratories  
Model Name: TruTone EMOTE® Speech Aid

b. Operating Functions and Specifications

- (1) Electrolarynx provides larynx function for individuals who have undergone a laryngectomy operation
- (2) Real-time tone control for smooth, full emotion in the voice during speech
- (3) USB charging for simplicity and security
- (4) Ergonomic shape for less fatigue while using
- (5) Frequency range: 50 to 200+ Hz
- (6) Monotone modes
- (7) Kit includes:
  - (a) TruTone EMOTE® Electrolarynx with battery
  - (b) Second "Extra Sharp" sound-head cap for fibrotic tissue or people who need a louder voice
  - (c) Micro-USB charger
  - (d) Oral adapter and oral tubes for intra-oral use
  - (e) Lanyard
  - (f) Instructions for use

c. Recipient Disability Certification Requirements

A TruTone EMOTE® Speech Aid may be distributed to an applicant who has been certified as having a permanent speech disability, meets the other certification requirements specified in 83 Ill. Adm. Code 755 and in this tariff, and for whom this Equipment best enables the applicant to engage in regular and routine telephone communication. This Equipment is designed for use with by individuals who have undergone a laryngectomy operation. ITAC reserves the right to make a final determination on the appropriate piece of Equipment, based on input from the applicant, the certifier, and the staff of the selection center.

**EQUIPMENT SPECIFICATIONS (continued)**

B. Equipment Voucher Program (continued)

N

9. Speech Assistance Equipment

a. Product Specifications

Manufacturer: Griffin Laboratories

Model Name: SoniVox Plus™ PortableVoice Amplifier

b. Operating Functions and Specifications

- (1) Lightweight personal voice amplifier
- (2) Crystal clear amplification; output over 125 dBC SPL possible
- (3) For use with included headset or handheld microphones
- (4) Includes convenient carrying case with belt loop
- (5) Integrated Micro USB charging technology
- (6) 5.25" tall by 3.5" wide and 1.5 " deep, and weighs 8 oz.
- (7) 22 to 26 dB gain possible
- (8) Kit includes:
  - (a) SoniVox Plus Voice Amplifier
  - (b) Built-in rechargeable battery
  - (c) Micro-USB charger
  - (d) ClearVoice™ headset microphone
  - (e) Pencil handheld (or lapel) microphone
  - (f) Heavy-duty carrying case with belt loops
  - (g) Neckstrap lanyard

c. Recipient Disability Certification Requirements

A SoniVox Plus™ Portable Voice Amplifier may be distributed to an applicant who has been certified as having a permanent speech disability, meets the other certification requirements specified in 83 Ill. Adm. Code 755 and in this tariff, and for whom this Equipment best enables the applicant to engage in regular and routine telephone communication. ITAC reserves the right to make a final determination on the appropriate piece of Equipment, based on input from the applicant, the certifier, and the staff of the selection center.

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**LIABILITY**

1. Except in cases of willful misconduct, neither ITAC nor any Illinois carrier assumes any liability whatsoever for any claims, loss or damages of any sort resulting from or arising directly or indirectly from mistakes, omissions, interruptions, delays, errors, or defects in transmission; or from mistakes, omissions, delays, errors or defects in Equipment or the provision or distribution (including, without limitation, training, maintenance, and repair) thereof; or from mistakes, omissions, delays, or errors in determinations of eligibility, occurring in connection with the provision or distribution of Equipment and related services (including, without limitation, training, maintenance, and repair) pursuant to 83 Illinois Administrative Code Part 755 and this Schedule.
2. ITAC and the carriers shall be indemnified and held harmless by the Recipient or Organization or their agents against any and all claims, suits, damages, costs, losses, and expenses (including attorney's fees) including, but not limited to, libel, slander, or infringement of copyright arising or resulting directly or indirectly from any material transmitted over Equipment or the use thereof, equipment or services (including, without limitation, training, maintenance, and repair) furnished through ITAC, or from apparatus and systems of the user, Recipient, or Organization; and against any and all claims, suits, damages, costs, losses, and expenses (including attorney's fees) in any manner resulting from or arising out of any act or omission of a user or Recipient or Organization with respect to the use of the Equipment provided by ITAC.
3. Neither ITAC nor the carriers shall be liable for any loss, including but not limited to lost profits, costs, damages, expenses or delay, caused by or due to labor difficulties, governmental orders, civil commotions, Acts of God or events beyond the reasonable control of ITAC or the carriers.
4. Each applicant, user, Recipient, and Organization agrees to release, indemnify, defend and hold harmless ITAC and the carriers from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the applicant, user, Recipient or Organization or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or distribution of any property, whether owned by the applicant, user, Recipient, Organization or others, arising directly or indirectly from the provision by ITAC of Equipment, facilities, or services (including, without limitation, training,

**LIABILITY (cont.)**

maintenance and repair) pursuant to 83 Illinois Administrative Code Part 755 and this Schedule.

5. Neither ITAC nor the carriers shall be liable for acts or omissions of others when Equipment or related facilities are used for access to the public switched telecommunications network.

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