

"Pay It Forward"

Many of you send us notes thanking us and telling us how the phone has changed your life. It makes our day! Help us make someone else's day. Tell your friends and associates how a simple phone can change a life. And, it's Free! Qualifying is as easy as 1-2-3!

- 1 – Must be an Illinois resident;
- 2 – Must have working telephone service in their home;
- 3 – Must have their application signed by their Doctor or licensed audiologist.



Howard Rosenblum Steps Down After Long, Loyal Service to ITAC

We are happy, yet sad, to announce that after many years of service on the ITAC Board of Directors, holding the position of Senior Attorney at Equip for Equality, and two decades of leadership and experience as a steadfast advocate of disability rights, Howard is taking on a new challenge. His next step? He will serve as CEO of the National Association of the Deaf (NAD).

In an NAD Press Release, Howard had this to say: "It is my honor to work for such a historic organization as the NAD and to work with such a talented and passionate Board of Directors and staff. I look forward to making a positive difference and to doing all I can to serve Deaf America and to raising awareness of the Deaf community as first-class citizens and contributors."

In a letter to ITAC, Howard said, "I want to express that it has been a great pleasure to work with the ITAC staff and all of you on the ITAC Board for the many years I've served on this Board. If I'm not mistaken, I've been on it for 16 years, which is hard to believe! From my new position, I look forward to working with you and all state TRS and equipment distribution programs to ensure that the deaf and hard of hearing community gets equal access to telephone services."

To Howard: Thank you for your many years of service to ITAC and the people of Illinois. To NAD: You couldn't have made a better choice!


It's Been Two Weeks, Where's my Phone?

Once in a while, a phone is back ordered for a short time. If that is the case with the phone you chose, you will receive a postcard from Teltex explaining the delay. No phone? No postcard? Give us a call, we'll track it down for you. Our aim is speedy delivery!

What's New At ITAC? A Lot! Great News!...

1. We have extended the warranty on all phones and TTYs to four years!
Is your phone less than four years old and needs repair? Call Teltex at 1.888.515.8120 and they will arrange your repair. You will pay only the shipping to Teltex.
Does your TTY need repair? Less than one year old, call Ultratec at 1.800.482.2424. If your TTY is more than one year old and less than four years old, call Teltex at 1.888.515.8120 to arrange repair. You will pay the shipping, the repair will be free.
2. **We have a new phone, the Clarity XL45**, which takes the place of the XL40. This is a very popular phone. See article.
3. The CapTel phone, captions through voice recognition relay, new model 800 has replaced the model 200. Both work exactly the same. The 800 has a larger screen. (You may contact CapTel at 1.888.269.7477 for information about purchasing, at a discount, the 800i internet based model.)
4. We now have **40 Selection Centers** where you may test the amplified phones or CapTel. Check them out at www.itactty.org or call us for the location nearest you!

Have a Problem With Your Clarity XL45? Fix it Quick With ClarityLogic™!

Upgrade or fix your XL45 with the push of a button. How? ClarityLogic! This new technology connects you to a computer and a live technician. Press the black M1 button on the current model or the Blue "Logic" button  on models coming out soon. It will "hook you up" and allow the technician to make adjustments for you. These include volume and tone, programming numbers into the phone book, customizing speed dial and more!

Look in your User's Manual for specific information. (Coming soon on the XL50.)

New Law Expands Equipment Program to Include VoIP As Well As Land Line Users!

A new law passed in June requires VoIP (Voice over Internet Protocol) companies providing phone service in Illinois to register with the Illinois Commerce Commission by January 1 and begin remitting to ITAC. This means that we will begin distributing equipment to people who have Internet based phone service if **their company is remitting.**

If you or someone you know has VoIP service and could benefit from an amplified phone, **call us AFTER January 1, 2011** and we can tell you whether your company is remitting. If it is not, we will contact them.

If you know someone who would like to receive this newsletter, give us a call. We will gladly add them to our mailing list.

Who gets this newsletter?
Anyone who has an Amplified phone, CapTel phone, or TTY equipment from ITAC, as well as friends of ITAC who want to stay informed.

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The background is a light green color with white snowflake patterns. In the center, there is a large, light orange circle. The ITAC logo is placed on the top edge of this circle. To the right of the circle, there are green holly leaves with red berries. The text is centered over the orange circle.

ITAC wishes you Happy Holidays And a Happy and Safe New Year.

If you have any questions, or need more information about our programs

Call us at 1.800.841.6167v/tty